**Voorbereiding interview afdeling Development Cem Dursun**

**Probleem**

Afdeling development word niet up-to-date gehouden bij de afhandeling van een onderhoudscontract bijvoorbeeld omdat een betaling niet kan worden voltooid.

***Welke informatie mis ik?***

*Proces nieuwe bestelling tot afhandeling door development?*

*Klantendatabase updatefrequentie.*

*Interactie met andere afdelingen.*

*Hoe worden veranderingen van andere afdelingen doorgevoerd.*

**Vragen**

What is your department responsible for?

What we would like to know is the process from the moment a customer order has been made and sent through from Sales department and the finalization of this order.

Who applies changes to the customer data that is recorded by your department?

Which employee should be granted access to the customer data that is recorded by your department?

How do other departments of the company interact with the customer data that is recorded by your department?

How are updates from other departments applied to your department?